



# WELCOME TO CLINIQUES UNIVERSITAIRES SAINT-LUC

## DO NOT FORGET



- ✓ Your identification documents
- ✓ Your ID card
- ✓ Examination results carried out elsewhere
- ✓ Prefilled examination applications by the doctor
- ✓ Cancel your appointment 48 hours in advance if you cannot get to Saint-Luc

Allow extra time for administrative procedures to be completed: arrive at the hospital 15 minutes before your appointment!

## HOW TO MAKE AN APPOINTMENT



You can make an appointment by calling the consultation section of your choice directly between 8 am and 5.30 pm Monday to Friday. To avoid unnecessary waiting, we recommend you contact us between the hours of 3 pm and 5.30 pm. Remember to send us your mobile phone number or confirm that we have your correct mobile phone number to receive automated SMS appointment reminders (\*).



(\*). The appointment reminder service via SMS is offered in some consultation sections by the Cliniques universitaires Saint-Luc for your convenience. Failure by us to send an SMS because of a technical problem, for instance, may in no way be construed as an appointment cancellation.

## WHERE TO GO ON THE DAY OF YOUR APPOINTMENT?

- **To Patient Admissions (Routes 260 and 479), 15 minutes before your appointment if:**
  - o this is your first time at the Cliniques
  - o you do not have medical insurance (this does not apply to staff from the Commission/Parliament/European Council, NATO or Eurocontrol)
  - o your medical insurance is not in order
  - o your costs will be covered by insurance, CPAS (Centre Public d'Aide Sociale) or another authority
- **To the Patients Administrative Department (Route 262), 15 minutes before your appointment if your administrative file is subject to financial monitoring.**
- **Directly to your appointment along with your identification documents if:**
  - o You have already come for an appointment at Saint-Luc and none of the above apply
  - o When checking-in for your appointment, we will systematically verify your contact information. If necessary, you will be asked to go to either Patient Admissions or the Patients Administrative Department to complete the check-in or your administrative file.

## WILL I BE EXAMINED?



It is mandatory by law that you bring the examination application submitted by your doctor, otherwise we shall have to postpone your appointment.

## HOW DO I CANCEL AN APPOINTMENT?



There is a flat rate fee of €15 for missing an appointment, which cannot be reimbursed through medical insurance. To avoid these additional costs, please give at least 48 working hours advance notice when cancelling an appointment via our website's home page [www.saintluc.be](http://www.saintluc.be) or by telephoning the relevant consultation section.

## TO FIND YOUR WAY AROUND, FOLLOW THE ROUTES

- **An internal route signing system allows you to easily find your way around the hospital. It's a simple principle: find the route number for your destination and follow the signs to guide you there.**  
**Find the route number for your destination in the table below or on screens placed at the various hospital entrances.**



### Alphabetical list of areas with a route number and telephone numbers

Abdomen-chest scanner	02 764 29 82	551	-2
Adult congenital heart diseases	02 764 19 20	406	-1
	02 764 28 12	555	-2
Adult neuropsychological rehabilitation	02 764 17 79	470	-1
Adult Psychiatry	02 764 21 60	241	Rés. Carnoy 4
Alcoholology	02 764 21 60	361	-1
Algology [Technical]	02 764 47 33	997	-4
Allergology	02 764 28 19	606	-2
Allergology paediatrics	02 764 19 20	406	-1
Allergology tests paediatrics	02 764 19 20	406	-1
Ambulatory treatment centre [ATC]	02 764 42 02	42	4
Andrology [male infertility]	02 764 18 18	401	-1
	02 764 41 19	46	4
Angiography	02 764 28 88	586	-2

Anorectal diseases paediatrics	02 764 14 01	406	-1
Anticoagulant clinic	02 764 67 12	416	-1
Anxiety disorders	02 764 21 60	361	-1
Apnoea / Apnea paediatrics	02 764 19 20	406	-1
Audiophonology	02 764 32 40	Ecole de Santé Publique	Ecole de Santé Publique
Autism paediatrics	02 764 20 30	231	Rés. Carnoy 3
Blood pressure Holter/ABPM	02 764 28 93	584	-2
Bone densitometry	02 764 29 92	604	-2
Brain, sinus and temporal bone scanner	02 764 29 00	610	-2
Breast clinic	02/7641992	387	-1
Bronchial endoscopy	02 764 28 19	606	-2
Cancerology	02 764 1992	387	-1
Cardiac catheterization	02 764 28 88	586	-2
Cardiac rehabilitation	02 764 18 26	311	-1
Cardiac stress tests	02 764 28 09	588	-2
Cardiac surgery	02 764 61 07	555	-2
Cardiac surgery paediatrics	02 764 19 20	406	-1
Cardiology	02 764 28 12	555	-2
Cardiology paediatrics	02 764 19 20	406	-1
Children and Family Emergencies	02 764 20 90	236	Rés. Carnoy 5
Chronic pain	02 764 16 82	205	0
Clinical genetics	02 764 67 74	430	-1
Column-limb scanner	02 764 29 00	610	-2
Congenital vascular malformations	02 764 14 72	413	-1
Coronarography	02 764 28 88	586	-2
Cystic fibrosis	02 764 19 39	406	-1
Cystic fibrosis paediatrics	02 764 19 39	406	-1
Dental care for the disabled	02 764 57 02	450	0
Dental prosthetics	02 764 57 02	450	-1
Dentistry	02 764 57 02	455	-1

Dermatology	02 764 14 72	413	-1
Diabetic foot	02 764 19 12	412	-1
Diabetology	02 764 19 12	412	-1
Diabetology paediatrics	02 764 19 20	406	-1
Dialysis	02 764 18 53	418	-1
Dialysis not hospitalized patients	02 764 18 62	437	-1
Dietary	02 764 19 12	412	-1
Digestive endoscopy	02 764 28 23	606	-2
Digestive surgery	02 764 19 92	387	-1
Ear, nose and throat [ENT]	02 764 19 42	407	-1
ECG Holter	02 764 28 93	584	-2
Echocardiography	02 764 28 82	588	-2
Electrocardiogram [ECG]	02 764 28 93	584	-2
Electroencephalogram [EEG]	02 764 19 62	342	-1
Electromyography [EMG]	02 764 16 50	205	0
Emergencies	02 764 16 02	112	0
Endocrine glands surgery	02 764 19 92	387	-1
Endocrinology	02 764 19 12	412	-1
Endocrinology paediatrics	02 764 19 20	406	-1
Event related potentials	02 764 19 62	342	-1
Fetal medicine	02 764 10 32	17	10
Function tests paediatrics	02 764 19 20	406	-1
Gastroenterology	02 764 19 02	361	-1
	02 764 28 23	606	-2
Gastroenterology paediatrics	02 764 19 20	406	-1
General paediatrics	02 764 19 20	406	-1
General surgery	02 764 19 92	387	-1
General surgery child	02 764 19 20	406	-1
Geriatrics - Hospiday	02 764 24 53	681	-2
Gynaecology	02 764 18 18	401	-1
Heart-vessels scanner	02 764 29 82	551	-2

Hematology [blood diseases]	02 764 18 12	412	-1
	02 764 18 00	508	-2
Hematology [coagulation disorders]	02 764 18 12	412	-1
	02 764 18 00	508	-2
Hematology paediatrics [Blood diseases]	02 764 23 50	490	-3
Hepatology	02 764 19 02	361	-1
	02 764 28 23	606	-2
Hepatology paediatrics	02 764 19 20	406	-1
HIV and STDs testing / Reference center	02 764 19 02	361	-1
	02 764 21 56	472	-1
Hypertension	02 764 28 12	555	-2
Immunodeficiency paediatrics	02 764 23 50	490	-3
Immunosuppression	02 764 21 60	361	-1
In vitro fertilization [ZIFT]	02 764 18 18	401	-1
	02 764 41 19	19	10
Infectious and tropical diseases	02 764 19 02	361	-1
Infectious diseases paediatrics	02 764 19 20	406	-1
Internal medicine	02 764 19 02	361	-1
Labio-palatine Centre	02 764 14 72	413	-1
Magnetic resonance	02 764 29 25	506	-2
Magnetic resonance paediatrics	02 764 29 25	506	-2
Male sexual disorders	02 764 35 40	387	-1
Mammography / Mammograms	02 764 29 13	610	-2
Marfan syndrome	02 764 61 11	60	6
Marfan syndrome paediatrics	02 764 18 34	406	-1
Maternity quarter	02 764 10 13	10	10
Maxillofacial surgery	02 764 57 02	450	0
Medical oncology	02 764 19 92	387	-1
Medical oncology paediatrics	02 764 23 50	490	-3
Melanoma	02 764 14 72	413	-1
Memory disorders	02 764 19 62	342	-1
Menopause	02 764 18 18	401	-1
Metabolic disorders paediatrics	02 764 19 20	406	-1
Migraines and headaches	02 764 19 62	342	-1
Motor rehabilitation	02 764 16 50	205	0
Neonatology	02 764 19 20	406	-1

Nephrology [kidney disorders]	02 764 67 02	316	-1
	02 764 18 12	412	-1
	02 764 18 52	418	-1
Nephrology paediatrics [Kidney disorders]	02 764 19 20	406	-1
Neurology	02 764 19 62	342	-1
Neurology paediatrics	02 764 19 20	406	-1
Neuromuscular diseases paediatrics	02 764 13 11	405	-1
Neuromuscular pathologies	02 764 13 11	445	-1
Neuropsychological rehabilitation paediatrics	02 764 19 20	406	-1
Neurosurgery	02 764 19 62	342	-1
Neurosurgery paediatrics	02 764 19 62	342	-1
Nuclear medicine	02 764 25 82	500	-2
Nutrition	02 764 18 12	412	-1
Nutrition paediatrics	02 764 19 20	406	-1
Obesity	02 764 18 12	412	-1
Obesity paediatrics	02 764 13 71	406	-1
Obstetrics	02 764 18 18	401	-1
Operation bloc	02 764 26 60	521	-2
Ophthalmology	02 764 19 52	404	-1
Orthodontics	02 764 57 02	450	0
Orthopedics	02 764 29 92	604	-2
Orthopedics paediatrics	02 764 29 92	604	-2
Parodontology	02 764 57 02	450	0
Pediatric scanner	02 764 29 82	551	-2
Pedodontics	02 764 57 02	450	0
Pedopsychiatry KAPP	02 764 23 82	494	-3
PET scan	02 764 25 80	500	-2
PH-metry paediatrics	02 764 19 27	406	-1
Physical medicine	02 764 16 50	205	0
Plastic surgery	02 764 14 72	413	-1
PMA Monitoring	02 764 10 22	41	4
Pneumology	02 764 19 02	361	-1
	02 764 18 12	412	-1
	02 764 28 19	606	-2
Pneumology paediatrics	02 764 19 20	406	-1

Podology	02 764 19 80	412	-1
Pregnancy scans	02 764 18 18	401	-1
Prenatal diagnosis	02 764 10 32	10	10
Preoperative examination	02 764 17 82	361	-1
Proctology	02 764 28 23	606	-2
Psychosomatics	02 764 21 60	361	-1
Psychotherapy	02 764 21 60	241	Rés. Carnoy 4
Radiology and ultrasound	02 764 29 00	610	-2
Radiotherapy	02 764 47 57	986	-4
Refractory epilepsy	02 764 19 62	342	-1
Respiratory function tests	02 764 28 19	606	-2
Respiratory function tests paediatrics	02 764 19 20	406	-1
Rheumatology	02 764 29 92	604	-2
Rheumatology paediatrics	02 764 23 50	490	-3
Risk pregnancy	02 764 18 18	401	-1
Sample collection centre	02 764 17 65	416	-1
Sample collection centre paediatrics	02 764 19 23	406	-1
Scintigraphy	02 764 25 82	500	-2
Senology	02 764 29 13	610	-2
Sexology	02 764 19 92	387	-1
	02 764 18 18	401	-1
Sleep disorders	02 764 19 02	361	-1
	02 764 18 12	412	-1
Sleep disorders paediatrics	02 764 19 20	406	-1
Sleep testing	02 764 73 06	73	7
Sterility	02 764 18 18	401	-1
Stomatology	02 764 57 02	450	0
Stress echocardiography	02 764 28 09	588	-2
Sudden infant death	02 764 19 20	406	-1
Teenagers psychiatry	02 764 20 02	251	Rés. Carnoy 1
Thoracic surgery	02 764 19 12	412	-1
	02 764 61 07	555	-2
	02 764 19 02	361	-1
Thrombosis	02 764 18 12	412	-1
	02 764 18 00	508	-2
Tobacco addiction treatment	02 764 19 02	361	-1

Transplants [Heart]	02 764 61 00	555	-2
Transplants [Kidney]	02 764 19 02	361	-1
Transplants [Liver]	02 764 53 09	387	-1
	02 764 53 14		
Transplants paediatrics	02 764 14 32	406	-1
Trauma	02 764 29 95	630	-2
Ultrasound scans	02 764 29 00	610	-2
Urology	02 764 35 40	387	-1
Urology paediatrics	02 764 19 20	406	-1
Varicose vein surgery	02 764 28 12	555	-2
Vascular surgery	02 764 19 12	412	-1
	02 764 28 12	555	-2
Wounds	02 764 14 72	413	-1



## DISTRIBUTION OF ROUTES PER FLOOR

ROUTES	FLOOR
10-19	→ 10th
90-99	→ 9th
80-89	→ 8th
70-79	→ 7th
60-69	→ 6th
50-59	→ 5th
40-49	→ 4th
30-39	→ 3rd
20-29	→ 2nd
1-9	→ 1st
100-299	→ Ground floor
300-499	→ -1
500-699	→ -2
700-899	→ -3
900-999	→ -4

## ACCESS

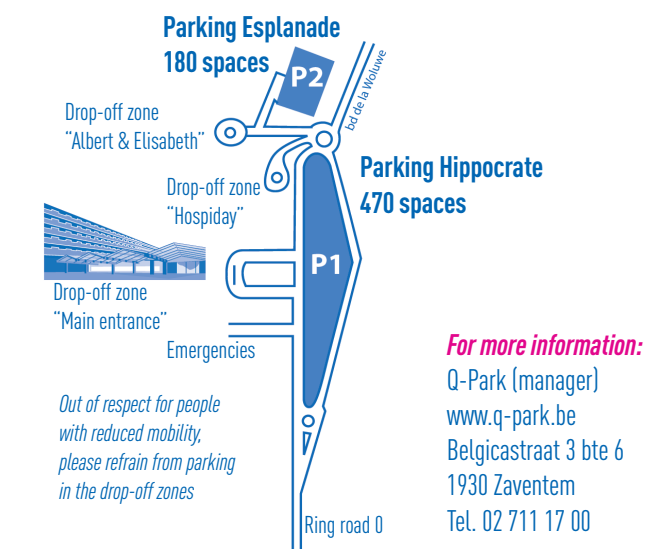
### → By car:

- o E40 Brussels-Liège: Exit 20 "Kraainem" and follow "UCL Saint-Luc"
- o Ring road: Exit 2 "Wezembeek-Oppem" and follow "UCL Saint-Luc"

### → Where to park your car?

There are two public parking areas located in the immediate vicinity of Saint-Luc:

- Parking Hippocrate (P1): 470 spaces
- Parking Esplanade (P2): 380 spaces



### For more information:

Q-Park (manager)  
www.q-park.be  
Belgicastraat 3 bte 6  
1930 Zaventem  
Tel. 02 711 17 00

### → How to get to Saint-Luc by public transport ?

By using public transport you will avoid traffic and parking congestion around the hospital

### STIB

→ information, timetables and routes can be found at [www.stib.be](http://www.stib.be)

- Metro: 1 – Alma Station
- Bus: 42 (avenue Hippocrate, opposite the hospital entrance, "UCL Saint-Luc" stop)
- Bus: 79 (avenue Mounier, "Cliniques UCL" stop)

## ACCESS (SUITE)

### DE LIJN

→ information, timetables and routes can be found at [www.delijn.be](http://www.delijn.be)

- Bus 659 (Roodebeek – Airport, "Sint-Stevens-Woluwe – Hippocrates" stop)

### TEC

→ information, timetables and routes can be found at [www.infotec.be](http://www.infotec.be)

- "Conforto" express bus from Wavre and Louvain-la-Neuve to Vandervelde metro station

### → By bicycle

The VILLO "Mounier-UCL" station is at the back of the hospital, along avenue Mounier.

→ Information, real-time availability and nearby stations can be found at [www.villo.be](http://www.villo.be)

### → Need assistance for someone with reduced mobility?

A reception attendant is available to help you get into or out of your car at the entrance to Saint-Luc. Wheelchairs, which we kindly ask that you return after use, are available in the foyer.

## FOOD & SHOPS

### There are several options available on the ground floor:

- "Medoc" Restaurant: brasserie cuisine.  
Open Monday to Friday from 11.30 am to 8 pm - Tel. 02 764 12 45
- "Chou Vert et Vert Chou": pastries and snacks to take away or eat on site  
Open Monday to Friday from 7 am to 5.45 pm, Saturday and Sunday from 11 am to 5.45 pm
- Outlets on ground floor: snacks, light meals and drinks in vending machines available 24 hours a day (Route 199)
- Various shops

E.R cliniques universitaires Saint-Luc - February 2017

Development: Service de planification des consultations (M. Delgadillo)

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# Consultation guide

[www.saintluc.be](http://www.saintluc.be)

Welcome to  
Cliniques universitaires Saint-Luc

This guide provides all  
the necessary practical  
information to facilitate  
your visit with us.

Cliniques universitaires  
**SAINT-LUC**  
UCL BRUXELLES

Un hôpital  
pour la Vie

Avenue Hippocrate 10 - 1200 Brussels - 02 764 11 11